

Dear patients,

I hope this message finds you in good spirit and health in this challenging time. We'd like to express our gratitude for your continued support over the years.

In response to requests from patients, our clinic has recently started offering remote diagnosis, allowing us to care for you through phone calls or the web. Here are the steps:

1) Schedule for telemedicine, available Monday through Saturday, from 10am to 9pm. For appointment, please call or text (408) 634-3877 or leave a message on <http://www.sstnc.com>.

2) We will utilize the video capabilities of smartphone (e.g. FaceTime on iPhone), social media apps (LINE, WeChat, FB messenger).

3) Herbal prescription, per the diagnosis, will be express-delivered to you.

4) Enjoy 20% discount on the charge of your typical visit and we'll cover the shipping cost of herbal granules/pills. Credit card and several other electronic payment options are available.

5) Insurance benefits cannot be used due to the absence of acupuncture treatment.

During this shelter-in-place period, our clinic remains open on Tuesdays, Thursdays and Saturdays (by appointment) for patients who need acupuncture treatments (subject to local laws and regulations). Insurance benefits can still be claimed for acupuncture treatments.

All of our staffs wear protective masks the whole time. All contact surfaces are disinfected regularly and appointments are kept apart.

Many people are now working or schooled at home. It's a good opportunity to take care of our health and strengthen our immune system. Please stay safe and healthy and don't hesitate to contact us for your health needs.